

QEC Ltd Quality Policy Statement

The certification scheme operated by QEC is the model system which complies with the requirements of EN ISO/IEC 17021:2006 and is accredited by the United Kingdom Accreditation Service. The quality system documented in this Quality Manual is supported by the appropriate procedures and other associated documentation.

QEC understands the importance of impartiality in carrying out its management system certification activities, manages conflict of interest and ensures the objectivity of its management system certification activities. It is therefore the policy of QEC to offer an impartial professional Quality Management System Certification service to industry by providing clients with the necessary expertise, practical interpretation, business acumen and approachability to allow them to benefit and perceive value from their experiences with QEC.

Our objectives are to maintain business growth and maximise client retention, and to be the preferred supplier of companies wishing to obtain these services in the UK and abroad. This will be achieved through the dedication of the staff employed in providing clients with the highest quality level of service available.

In order to achieve our policy and objectives all staff must continue to support, operate and promote our quality system and certification scheme, suggesting improvement where these may enhance our present service and maximise client / customer retention. We must therefore react quickly to new challenges and changes within our business to ensure that we continue to deliver a first class service to our customers.

Only as a team can we do this, thereby ensuring that customers' needs are realised and securing a long term future for us all.

Mike Pryce

Chief Executive - QEC